January 10,

Intro with each other (Daniel, Ted, Nicholas, Cynthia)

Discuss how to work with other teams

Wants:

Work that is unscheduled

Technicians -> Recommended Technicians

Resources (Cherry Picker)

Drag and Drop into Gant Chart

Table Design in 1st sprint

Currently using hardcoded time slots -> Preferred to be able to schedule by hour

Time estimates on jobs

Skills required for job and tech (licenses residential versus commercial, certifications)

~~Crews (every work order to individual, work order with job code to send to code out, developed projects that contains work order -> work orders simultaneously~~) if order has 3 jobs, 1 work order to all 3

If crew, how to display that crew is filled

Currently on job/not on job

Area, Proximity to Job from previously

Techs: Beginner, Intermediate, Expert

Job difficulty

Accommodate for self scheduling

Make sure tech has what they need / buffer time period

Eutopis

Availability

Called in work (Maintenance i.e. smell gas) versus project work (check entire lot within 3 months time)

Project work can be pre scheduled but can also be adjusted via call

Ted – Meeting days, Not Noon Tuesday and Thursday Mornings

Web App/Web Project

Send procedures/database scripts to Diane to vet

No official programming standard

Everything is Manual for sprint 1 but, FILTER (not automate) top technicians

Gamification KPI, may use Mobile Team’s

Scheduling primarily on desktop